

As a valued member of Malheur Federal Credit Union, we want you to know that we are closely monitoring the situation regarding Coronavirus COVID-19 and that the health & safety of our members and employees is our top priority.

We are providing our branches with Lysol, sanitizer wipes, and hand sanitizer and are communicating to our employees on best practices as recommended by the CDC.

Additionally, we want to make sure that you are aware of the options we provide that allow you to manage your account remotely. **If you are sick, exhibiting flu-like symptoms, or trying to reduce face-to-face interactions, we ask you to utilize these options.**

### **Need to Manage your Account?**

The resources below can manage every aspect of your MFCU account including inquiries, transferring funds, making payments, and much more.

- Home and Mobile Banking – Not enrolled? [Enroll Now](#)
- Support Center – 541-889-3149
- Phone Teller – 541-889-1151 or 877-889-1151

### **Need to Apply for a Loan?**

Members can easily [apply for loans](#) online or over the phone at 541-889-3149.

### **Need to Deposit a Check?**

Checks can easily be deposited using [Mobile Deposit](#) inside our app.

If you do not have online banking, you can easily deposit checks using the drive-thru lanes, Interactive Teller Machines (ITMs) or ATMs located at: Ontario Main & Verde, Payette, & New Plymouth

### **Need to Deposit Cash?**

You can always deposit cash using the drive-thru lanes, Interactive Teller Machines (ITMs), or ATMs located at: Ontario Main & Verde, Payette, & New Plymouth

### **Need Cash?**

MFCU offers ATMs for cash withdrawals at 4 of our 5 branches. Additionally, as part of the CO-OP ATM network, members can use 30,000+ ATM's for cash withdrawals or, with a qualifying Kasasa account, we refund up to \$25 in ATMs per month.

Members can also withdraw cash using the drive-thru lanes at 4 of our 5 branches.

### **Need to Sign Forms or Documents?**

MFCU has secure electronic signing solutions for forms and documents through Esign.

Please rest assured, MFCU is continuing to monitor the COVID-19 situation and will keep you updated if the need for additional measures becomes necessary.

Visit the following website for updates on the latest information regarding COVID-19 and proper etiquette for coughing, sneezing and hand washing: CDC: <https://www.cdc.gov/coronavirus/2019-nCoV/summary.html>